



**Sunoco Logistics**



# Safety Culture at Sunoco Logistics

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# Outline

- Background
- Initial & Long Term Results
- Key Elements
- Path Forward

# Background

- Needed Improved Safety Performance
- Analyzed our incident history
- Focused on our work place conditions and everyday actions

# Initial Results

- Different Perspective
- Increase Individual Focus & Responsibility
- Reinforce Management's Commitment
  - Lead the Effort - Existing Procedures
  - Take Action - Address the Tangibles





# Long Term Results

## **“BUY-IN”**

- New leaders emerged (salary & hourly)
- Safety concerns started to be identified and addressed
- Behaviors started to change

**OSHA Recordable Incident Rate**

2002

2003

2004

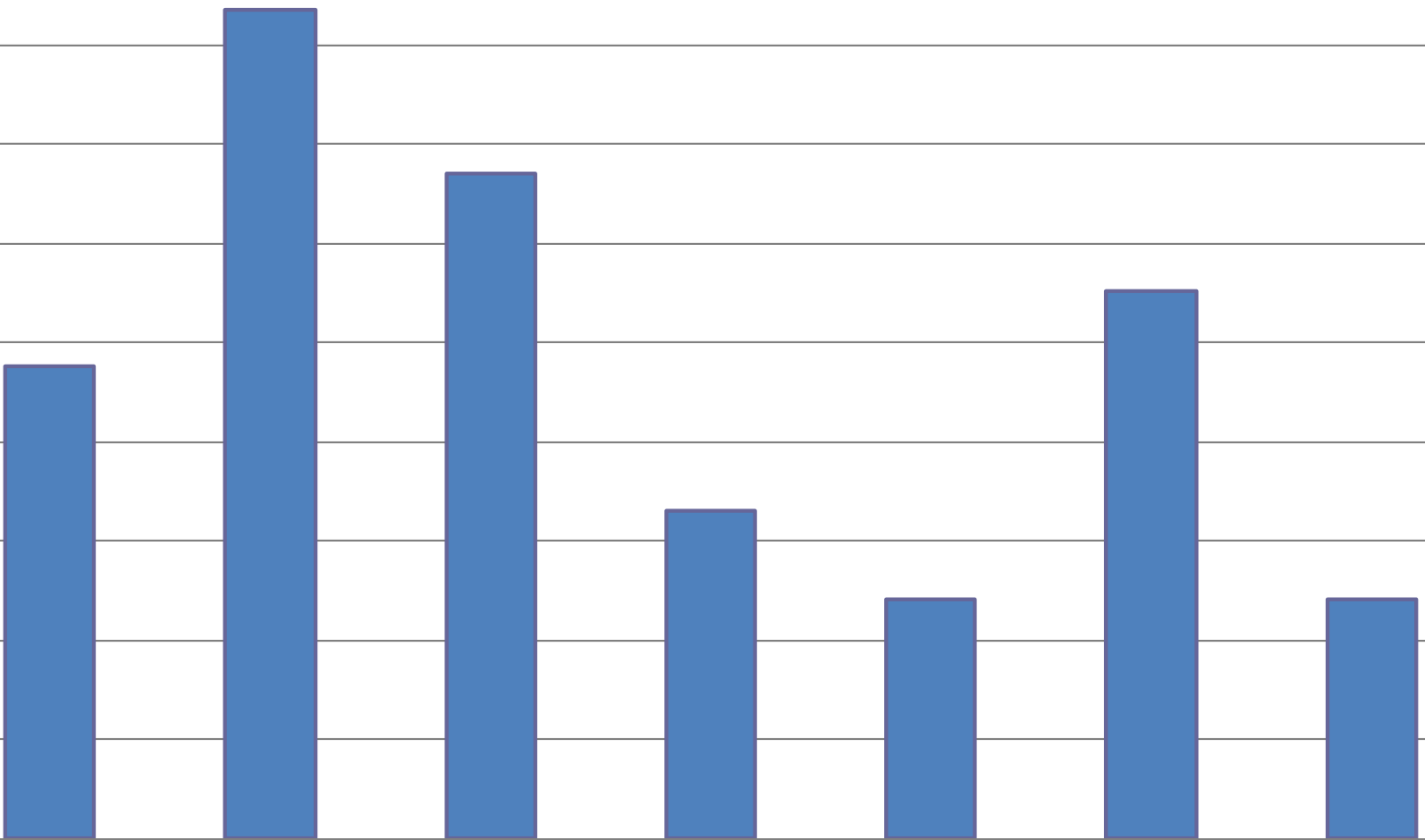
2005

2006

2007

2008

**Year**



# Key Elements

- Leadership
  - All levels
  - Local management must lead the effort
  - Set High Expectations
- Communication
  - SAFETY FIRST
  - Make sure the message is received
  - Two-way, honest communication

# Key Elements

- Prove Management's Commitment
  - Establish safety as the TOP VALUE
  - Be consistent
- Incident & Near-Miss Reporting
  - Investigate the immediate & root causes
  - What behaviors led to the incident?
  - Share the lessons learned

# Path Forward

- Increase the involvement & consistency across the company
- Reinforce Management's Commitment
- Review the Procedures & Training
- Set the tone with New Hires

# Path Forward

- Near-Miss Reporting
- Communicating Lessons Learned
- Continue to look for improvements

Any Questions?