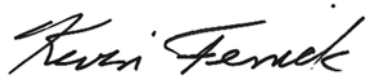
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Impartiality Policy		

The Monogram/APIQR program's top management is fully committed to promoting impartiality in its certification, licensing, and compliance activities.

Monogram/APIQR personnel are committed to upholding the principle of impartiality by making decisions that are based on objective evidence while maintaining the highest level of confidence in certification and/or licensing. All members of the Monogram/APIQR team are aware of the importance and committed to the execution of impartial and objective assessments of client management systems.

This commitment is supported by processes that manage conflicts of interest, ensure personnel and auditor competence, maintain confidentiality of information, and promote openness and collaboration with stakeholders.



Kevin Ferrick
Director, Monogram/APIQR