



Chime Whitelist Information

We will use the Chime Live virtual meeting platform to bring you the **2021 Spring Committee on Petroleum Measurement Standards Meetings**. Prior to the start of the meetings, you will receive your login credentials to enter virtual meeting platform directly from **Encore**. We would appreciate you sharing the following whitelist information with your company to alert them of the **Encore** email address from which you will receive your log in information.

1. **149.72.131.234**

Emails from Encore Chime Live are all routed out through SendGrid.

We have a dedicated IP address of **149.72.131.234**, that is only used for sending Chime Live related emails - it is reserved for only our use (is not a general sendgrid IP). The client's email server should whitelist this IP.

2. mobilesolutions@chime.live

The system emails being sent will all be signed as **@chime.live**.

3. mobilesolutions@encoreglobal.com

The support/reply emails being sent will all be signed as **@encorelobal.com**.

4. **us.chime.live** domain, specifically "**apispringcopm.us.chime.live**"

Once you have logged into Chime, the meeting's home page should display. You will see the Schedule shown in the menu to the left of your screen. Each meeting will be set up as a Zoom meeting. **NOTE: The Zoom links being used are through Encore and are presented under a higher security/privacy level than when using Zoom from an individual desktop.** Select the meeting you wish to attend and click on **Join Meeting**. You will only be asked to enter your name and email address.

NOTE: You will not need to receive separate Zoom links and passwords. You will access the meetings through the Schedule in the menu.

If you need help accessing the Chime platform, please send an email to mobilesolutions@encoreglobal.com.